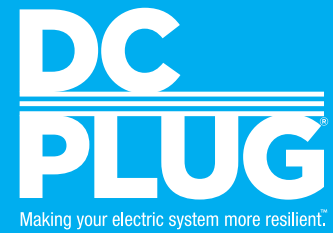


FREQUENTLY ASKED QUESTIONS



What is the DC PLUG initiative?

The DC Power Line Undergrounding (DC PLUG) initiative is a multi-year program focused on the underground placement of the most vulnerable distribution power lines.

About half of the District of Columbia is already served by underground power lines.

Why do we need the DC PLUG initiative?

In the face of increasingly severe storms, the DC PLUG initiative will improve the system's resiliency — hardening it against major storm events, with the added benefit of further improving reliability of the electric system.

How will the DC PLUG initiative benefit the District of Columbia?

The District of Columbia will see greater reliability and resiliency of the distribution system as a result of the initiative. The DC PLUG initiative will contribute to the economy of the District of Columbia by stimulating economic growth through job creation with the commitment to hiring District of Columbia residents and contractors.

When will the DC PLUG initiative construction begin?

With the District of Columbia Public Service Commission's (DC PSC) approval of our plan, construction will likely begin in 2018. Construction related to the initiative is expected to span 6-8 years with activities taking place at different times in the affected wards.

Where can I see the construction schedule?

Construction schedules by ward will be available on the website for the DC PLUG initiative at dcpluginfo.com.

Where will the DC PLUG initiative construction be happening?

Our plan calls for construction on selected primary mainline and primary lateral portions of feeders underground in Wards 3, 4, 5, 7 and 8.

Will the DC PLUG initiative construction occur in Wards 1, 2 and 6?

The electric distribution system in Wards 1, 2 and 6 is already largely underground.

What portions of the initiative will Pepco and the District cover?

The District Department of Transportation (DDOT) primarily will construct the underground facilities, and Pepco primarily will construct the underground power lines of the \$500 million initiative. Pepco's portion is \$250 million and the District's portion is \$187.5 million. DDOT will provide up to an additional \$62.5 million from its capital improvement budget.

I am a Residential Aid Discount customer. Will I be exempt from the charges associated with the DC PLUG initiative?

Yes.

How do I get a job working on the DC PLUG initiative?

The DC PLUG initiative creates the opportunity for new work to be performed by District of Columbia contractors, and we are going to ensure that our contractors comply with the DC PLUG initiative's local hiring requirements. The DDOT and Pepco project oversight team will include staff who monitor to ensure contractors are complying with the DC PLUG initiative's hiring requirements. You can learn more at dcpluginfo.com/about/contractor-opportunities.

What impact can residents and businesses near construction expect during the DC PLUG initiative construction?

We recognize that you and your household or business are likely to experience inconvenience during construction in your ward. This might include road and sidewalk closures, relocation of bus stops, changes in garbage pick-up schedules, access to parking garages and handicapped ramps, and rerouting of bicycle lanes. We will make every effort to minimize the inconvenience.

Individual yards may experience disturbance of sod, plants, and fences. We will communicate early and often in accordance with the outreach plan filed by the DC PLUG initiative team with the DC PSC.

Will you take precautions to minimize the impact on seniors and individuals with disabilities?

Yes. We will pay special attention to the needs of seniors and we will work in compliance with the Americans with Disabilities Act.

How will you minimize the impact on traffic around construction sites?

Maintenance of traffic is an important part of the engineering plan. We will follow DDOT's standard requirements for traffic control. Cyclists and bikers are urged to take extra caution on the roads in these areas.

Are you going to be mindful of neighborhood trees?

Yes. We will be mindful of the need to protect neighborhood trees. Our team will continue to coordinate with certified arborists from DDOT's Urban Forestry Administration to ensure that protection and maintenance of vegetation is an initiative design factor.

How will you communicate with residents and businesses about the DC PLUG initiative work?

We will communicate early and often about the initiative and its expected impact on communities on the DC PLUG initiative website, dcpluginfo.com. We will hold a series of outreach meetings and meet with Advisory Neighborhood Commissions. We're happy to come speak to any community groups to provide information, just let us know at questions@dcpluginfo.com. We will also provide door hanger materials, neighborhood signage, and make fact sheets available in certain libraries.

Will my power be shut off for the DC PLUG initiative construction?

It is possible. If power needs to be turned off during construction, the DC PLUG initiative will use the same scheduled outage notification process that Pepco regularly uses. This includes notification at least three days prior to outage. If you need to report an outage, contact Pepco at 1-877-737-2662, by visiting pepco.com or by using the Pepco mobile app.

Who do I contact if there's an issue with my road or sidewalk?

You can visit the DDOT website to request repairs at ddot.dc.gov/page/request-repairs.

Where can I learn more about the DC PLUG initiative?

The DC PLUG initiative website, at dcpluginfo.com.